



Uttar Pradesh Medical Supplies Corporation Limited

(A Govt. of Uttar Pradesh Undertaking)

Registered Office: SUDA Bhawan, 7/23, Sector-7, Gomti Nagar Extension, Lucknow-226002

E-Mail: quality@upmsc.in Website: www.upmsc.in Contact Number: 0522-2838102

Ref. No.: UPMSCL/MD/QC/2025/ 19

Date : 03 -Apr-2025

Office Order

Pilco Healthcare Pvt. Ltd has rate contract with UPMSCL for the supply of drug "Clotrimazole: 2% w/w Cream 15gm Tube". Pilco Healthcare Pvt. Ltd has supplied drug "Clotrimazole: 2% w/w Cream 15gm Tube Batch No- UPC-24 (Mfg. Date 01/23, Exp. Date 12/24) against Purchase order no. UP/ UP/ HQ/22/979/1(10282207033), dated 25.11.2022, Batch no. UC30 (Mfg. Date 09/23, Exp. Date 08/25), Batch no. UC31 (Mfg. Date 09/23, Exp. Date 08/25), Batch no. UC38 (Mfg. Date 10/23, Exp. Date 09/25) against Purchase order no. UP/ UP/ HQ/ 23/1642/1 (10282308058) dated 22.08.2023, Batch no. UC41 (Mfg. Date 10/23, Exp. Date 09/25) against Purchase order no. UP/ UP/ HQ/ 23/1642/1 (10282308058) dated 22.08.2023 & Purchase order no. UP/ UP/ HQ/ 23/1883/1 (10282309028) dated 23.09.2023, Batch no. UC50 (Mfg. Date 11/23, Exp. Date 10/25) and Batch no. UC62 (Mfg. Date 11/23, Exp. Date 10/25) against Purchase order no. UP/ UP/ HQ/ 23/1883/1 (10282309028) dated 23.09.2023" to various District Drug warehouse of Uttar Pradesh Medical Supplies Corporation Ltd.

Earlier, a notice (Ref. No. UPMSCL/MD/QC/2024/490, dated 25.07.2024) was sent to Pilco Healthcare Pvt. Ltd regarding supply of "Not of Standard Quality" drug "Clotrimazole: 2% w/w Cream 15gm Tube, batch no. UPC-24, UC30, UC31, UC38, UC41, UC50 & UC62. Company has provided the response to notice dated 25.07.2024 vide letter dated 20.08.2024 received to UPMSCL via email on 24.08.2024. In the response dated 20.08.2024 , Company has mentioned that they are not satisfied with result provided by UPMSCL empanelled Laboratories and requested to drop all charges with immediate effect. In above response it would be worth mentioning that Testing of all 88 drug batches (Including seven Not of standard quality declared drug batches) which has been supplied against all above three purchase orders has been done by UPMSCL empanelled Laboratories as per tender conditions and quality Policy. Out of Total 88 batches which has been supplied against all above three purchase orders, seven batches has been declared Not of Standard Quality but Company has mentioned there disagreement only for seven not of standard quality declared drug batches in response dated 20.08.2024. Response provided by company was given due consideration but not found correct and justifiable as per tender conditions.

Seven "Not Of Standard Quality" reports which have been declared by UPMSCL Empanelled Laboratories for batch no. UPC-24, UC30, UC31, UC38, UC41, UC50 & UC62 are neither been cancelled nor annulled by any higher authority and therefore, the report provided by UPMSCL Empanelled Laboratories remains conclusive report till date.

Thus Company Pilco Healthcare Pvt. Ltd has violated the tender (UPMSCL/Drug-157/533 dated-12.01.2022) clause no. 13 (i) [if two batches of any drug supplied by the supplier is found not of standard quality, then the supplier shall be blacklisted for that particular drug for the period of 03



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
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(Three) Years] by supplying Seven "Not of Standard Quality" drug batches (Batch no. UPC-24, UC30, UC31, UC38, UC41, UC50 & UC62) of drug " Clotrimazole: 2% w/w Cream 15gm Tube" to different District Drug warehouses of Uttar Pradesh Medical Supplies Corporation Ltd.


Hence, the Company Pilco Healthcare Pvt. Ltd is, hereby, blacklisted for the drug " Clotrimazole: 2% w/w Cream 15gm Tube" for three years from the date of issue of this order.


Managing Director
UPMSCL

Endorsement No.: UPMSCL/MD/QC/2025/ **Dated :** - April- 2025

Copy to the following for information & necessary action :

1. Finance Controller, UPMSCL.
2. Drug Licensing & Controlling Authority, UP, Office of Commissioner, Food Safety & Drug Administration, Sector-C, Aliganj, Lucknow.
3. Senior Consultant, Quality Control /Drug Procurement, UPMSCL.
4. Consultant, Drug Procurement, UPMSCL.
5. General Manager, Quality Control, UPMSCL.
6. General Manager, Drug Procurement, UPMSCL.
7. General Manager, Supply Chain, UPMSCL.
8. Manager, Legal, UPMSCL.
9. Manager, Quality Control, UPMSCL.
10. Manager, IT, UPMSCL.
11. Project Manager, DVDMS, UPMSCL.
12. Warehouse Pharmacist, All District Drug Warehouses of UPMSCL.
13. M/S Pilco Healthcare Pvt. Ltd. , Plot no. 28, Sector-3, I.I.E., Pantnagar, SIDCUL, Rudrapur, Udham Singh Nagar, Uttarakhand.


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